



Tire and Wheel Protection with Roadside Assistance Frequently Asked Questions

Q: What items are covered by SecureTire?

A: SecureTire covers repair or replacement costs for tires, mounting and balancing, wheels and valve stems and includes taxes and customary labor charges.

Q: What types of road hazard damage are covered by SecureTire?

A: SecureTire covers damage caused by metal, nails, pot holes and glass.

Q: Are High Performance, low profile, aftermarket tires eligible for coverage?

A: YES. HP and other low profile tires with a high speed rating are eligible for coverage.

Q: What type of roadside assistance is provided with SecureTire?

A: SecureTire provides 24-Hour "tire-related" roadside assistance.

Q: Is SecureTire available on pre-owned vehicles?

A: YES. Pre-owned vehicles are eligible for coverage as long as the original tires are still in place with at least 3/32nd tread depth remaining and there is no existing damage to the vehicle's tires or rims.

Q: How are claims paid?

A: All authorized SecureTire claims are a reimbursement to the customer once all the proper documentation is received.

Q: Is there a maximum dollar amount on tire and wheel claims?

A: NO. There is no maximum amount per claim or maximum number of claims on covered repairs. There is a maximum reimbursable amount on roadside assistance services which ranges from \$50 for passenger cars and trucks up to \$200 for Motor Homes, per occurrence.